



# Whitby Public Library

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains contact information for many organizations and businesses in Whitby, Ontario and the surrounding area that may be of interest or use to new residents of the area.

## Utilities and Services

### Bell Canada

- **Phone:** 1-866-310-2355
- **Website:** [www.bell.ca](http://www.bell.ca)
- Phone, television, internet, and cell phone services

### Enbridge Gas

- **For billing and payments, phone:** 1-877-362-7434
- **If you smell natural gas or suspect a leak, phone:** 1-866-763-5427
- **Website:** [www.enbridgegas.com](http://www.enbridgegas.com)
- Gas connections and services

### Garbage and Recycling

- **Phone:** 905-668-3437
- **Website:** [www.whitby.ca/en/live/Whitby\\_Waste\\_Management.aspx](http://www.whitby.ca/en/live/Whitby_Waste_Management.aspx)

### Ontario One Call

- **Phone:** 1-800-400-2255
- **Website:** [www.ontarioonecall.ca/homeowners/](http://www.ontarioonecall.ca/homeowners/)
- Call before digging on your property to locate underground pipes and utility lines

### Region of Durham Water Department

- **Phone:** 905-668-7711
- **Website:** [www.durham.ca/en/living-here/water-and-sewer.aspx](http://www.durham.ca/en/living-here/water-and-sewer.aspx)

- Water connection hookups and billing

## **Rogers Communications**

- **Phone:** 1-855-764-3771
- **Website:** [www.rogers.com](http://www.rogers.com)
- Phone, television, internet and cell phone services

## **Town of Whitby**

- **Phone:** 905-430-4300
- **Website:** <http://www.whitby.ca/en/live/live.aspx>
- Property taxes, bylaws, building permits

## **Whitby Hydro**

- **For general inquiries, phone:** 905-427-9870
- **Outage information, phone:** 1-866-579-6819
- **Website:** [www.elexiconenergy.com](http://www.elexiconenergy.com)
- Electricity services

## **Whitby Main Post Office**

- **Phone:** 1-866-607-6301
- **Website:** [www.canadapost.ca](http://www.canadapost.ca)
- **Address:** 209 Dundas Street East, Whitby
- Postal services

## **Transportation**

### **Bell Taxi**

- **Phone:** 905-668-8888

## Circle Taxi

- **Phone:** 905-668-6666
- **Website:** [www.circletaxi.ca](http://www.circletaxi.ca)

## Durham Region Transit

- **Phone:** 1-866-247-0055
- **Website:** [www.durhamregiontransit.com](http://www.durhamregiontransit.com)
- Route and schedule information

## Driver and Vehicle Licensing

- **Website:** [www.ontario.ca/serviceontario](http://www.ontario.ca/serviceontario)

## GO Transit

- **Phone:** 1-888-438-6646
- **Website:** [www.gotransit.com/en](http://www.gotransit.com/en)

## Media

### Durham Radio Inc.

**Websites:** [www.therock.fm/](http://www.therock.fm/), [www.kx96.fm](http://www.kx96.fm), [www.ckdo.ca](http://www.ckdo.ca),

### Durham News

[www.durhamradionews.com](http://www.durhamradionews.com)

[www.durhamregion.com](http://www.durhamregion.com)

### Rogers Television Durham

- **Website:** [www.rogerstv.com/durham-region/shows](http://www.rogerstv.com/durham-region/shows)

# Immigration and Citizenship

## Settlement Ontario

Visit [www.settlement.org](http://www.settlement.org) for valuable and reliable information and resources for newcomers to Ontario. This information is available in a variety of languages.

Find information about:

- Applying for citizenship
- Housing
- Health care
- And much more!

## Immigration, Refugees, and Citizenship Canada - Client Support Centre

Visit the government of Canada website for information on immigration, refugee statuses, and citizenship in Canada.

**Website:** <https://www.canada.ca/en/services/immigration-citizenship.html>

**Automated telephone service (in Canada only):** 1-888-242-2100

- Automated phone service for basic form questions available 24 hours a day, 7 days a week

**Client support centre agent (in Canada only):** 1-888-242-2100

- Available Monday to Friday 8am-4pm
- Not available on statutory holidays
- Available in French and English
- Get help with general and case-specific enquiries

**Teletypewriter (TTY) Phone:**

**Voice to TTY:** 1-800-855-0511

**TTY to Voice: 711**

**TTY to TTY: 1-800-855-1155**

You need a TTY device (machine, cell phone or laptop on TTY mode) to use TTY to TTY.

- Available Monday to Friday, 8am-4pm
- Not available on statutory holidays

## **Education**

### **Primary and Secondary Schools**

#### **Durham District School Board**

- **Phone:** 905-666-5500 or 1-800-265-3968
- **Website:** [www.ddsb.ca](http://www.ddsb.ca)

#### **Durham Catholic District School Board**

- **Phone:** 905-576-6150 or 1-877-482-0722
- **Website:** [www.dcdsb.ca](http://www.dcdsb.ca)

### **Continuing Education**

#### **Durham District School Board Continuing Education**

- **Phone:** 905-436-3211
- **Website:** [www.ddsb.ca/en/programs-and-learning/adult-and-continuing-education.aspx](http://www.ddsb.ca/en/programs-and-learning/adult-and-continuing-education.aspx)

#### **Durham Catholic District School Board Continuing Education**

- **Phone:** 905-666-1255
- **Website:** [www.con-ed.ca](http://www.con-ed.ca)

#### **Durham College Continuing Education**

- **Phone:** 905-721-3052

- **Website:** [www.durhamcollege.ca/coned](http://www.durhamcollege.ca/coned)

## More Information

For more information on resources and organizations in Whitby and the surrounding area, visit <https://www.informdurham.com/>

## 311

Call 311 for access to non-emergency programs, services and information provided by Durham Region.

## Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

### Central Library

- **Phone:** 905-668-6531 extension 2020
- **Email:** [askreference@whitbylibrary.ca](mailto:askreference@whitbylibrary.ca)

### Brooklin Branch

- **Phone:** 905-655-3191
- **Email:** [askbrooklin@whitbylibrary.ca](mailto:askbrooklin@whitbylibrary.ca)

### Rossland Branch

- **Phone:** 905-668-1886
- **Email:** [askrossland@whitbylibrary.ca](mailto:askrossland@whitbylibrary.ca)